

MR JUDEL VICENTUAN SAY
 101 MERGUI ROAD
 #15-09 CITYSCAPE @FARRER PARK
 SINGAPORE 219067



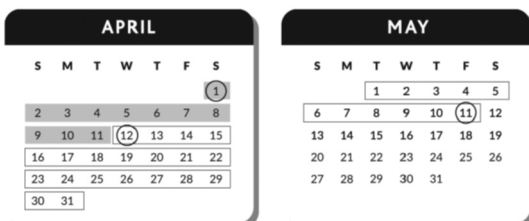
UNDERSTANDING THE CHARGES ON YOUR BILL

Your bill after signing up, recontracting, or changing a plan/service within your bill cycle may be higher than expected.

What's in your bill

- Full subscription charge
 Like all other postpaid services, your plan's subscription amount is billed 1 month in advance.
- Part-month charges
 On top of your full subscription fee, you're charged for the period from your service activation/recontract date to the end of your bill cycle.

For example:



Your service activation/recontract date is on 1 April, and your bill cycle is from the 12th of the current month to the 11th of the following month.

- o The part-month charges are for 1 to 11 April.
- o The full subscription charge is for 12 April to 11 May.

If you recontract or change your plan/service within your bill cycle, a part of your old subscription fee may be returned to you as a bill credit.

IMPORTANT: Take note of your bill cycle, particularly the end date. You can see this on the 'Monthly' section of your bill.

- Service activation fee (for broadband only)
 The service activation fee is from NetLink Trust and applies to all NEW broadband sign-up.
- Add-on purchases or usage charges (if any)

Want to know more about what's in your bill? Watch our videos at www.starhub.com/first-bill

Your January 2024 bill

Hello, here is your simple breakdown of your bill



Bill Date: 16 Jan 2024
Bill ID: 0302801664012024
Account Number: 1.14230512R

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Total outstanding amount due on 30 Jan 2024

\$289.43 (SGD)

\$178.56 Dec 23  \$289.43 Jan 24

Summary of current charges

Products/Services

Mobile	\$286.6808
Goods and Services Tax (GST)	\$2.75
Total Current charges	\$289.43
Balance from last bill	\$178.56
Payment received	-\$178.56

Total outstanding \$289.43

* Payment made after 13 Jan 24 may not be shown



Fast, convenient and secure

Download StarHub App to pay your bills and manage your account.

2024 New GST Rate

The new GST rate of 9% has taken effect. You may notice a slight increase in your usual fees from your January 2024 bill onwards.

StarHub Ltd. Tax Invoice | Reg.No.: 199802208C | Tax Invoice GST Reg. No.: M9-0005650-C

\$289.43 total outstanding amount due on 30 Jan 2024

MR JUDEL VICENTUAN SAY
Account No.: 1.14230512R
Payment Code: 4403680

Please enter your bank payment details:

Bank Name: Cheque number:

For cheque payment: Crossed cheque is to be made payable to 'StarHub Ltd'. Please detach and mail this portion with your cheque to:

Robinson Road Post Office P.O Box No. 81 Singapore 900131

Hassle-free when you pay bills by GIRO or recurring payment. Sign up using My StarHub App.

Scan QR code now to pay bill



Simply follow these 2 simple steps to pay with PayNow QR:

Step 1: Log in to your bank's mobile app

Step 2: Scan this QR code in your bill, confirm the bill amount and make your payment.



000004403680

0302801664012024

300124

000000028943

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Account Details

	Amount	Total
Deposit	\$200.00	\$200.00

Adjustment Details

G	Amt subjected to 8% GST (01/01/2024 13/01/2024)	\$12.7962	
G	Amt subjected to 9% GST (01/01/2024 13/01/2024)	-\$12.7962	\$0.0000

Payment Details

Payment Received	26/12/23	-\$178.56	-\$178.56
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Mobile Number 84683459 Mobile+ \$38 SIM 1-year Plan

Pro-rated

G	Add - Mobile Serv. (Aft Mobile Plan Disc (\$10):24Mth) (60GB/1000Min/1000SMS)	01/01/24 - 13/01/24	\$10.6995	
G	Add - Caller No. Display	01/01/24 - 13/01/24	\$2.0968	
G	Drop - Mobile Serv. (Aft Mobile Plan Disc (\$10):24Mth) (60GB/1000Min/1000SMS)	01/01/24 - 13/01/24	-\$10.6994	
G	Drop - Caller No. Display	01/01/24 - 13/01/24	-\$2.0968	\$0.0001

Monthly (14/01/24 - 13/02/24)

Z	International Roaming		Free	
G	Mobile Serv. (Aft Mobile Plan Disc (\$10):24Mth) (60GB/1000Min/1000SMS)		\$25.5140	
G	Free Data Add-On (20GB)-24mth		Free	
G	Free Data Add-On (25GB)-24mth		Free	
G	Free Data Add-On (30GB)-24mth		Free	
G	Free Data Add-On (40GB)-24mth		Free	
G	Free Data Add-On (50GB)-24mth		Free	
G	Caller No. Display		\$5.0000	
	EasyGO - 14 of 24 - iPad Air 5Gen WiFi Cellular 256GB Pink		\$52.8750	
	EasyGO - 2 of 24 - iPhone 15 Pro Max 256GB Natural Titanium		\$83.2917	\$166.6807

Usage Charges (14/12/23 - 13/01/24)

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G	Incoming Minutes	4Min		
	Free Incoming		Free	
	Outgoing Minutes	1Min		
	Free Outgoing Minutes	1Min	Free	
G	Total Local Data Usage	13GB 138MB		
	Local Data Entitlement	225GB 0MB		
	Within Gee!	1GB 145MB		
	Payable Data Usage		Free	
Z	International Roaming		\$120.0000	\$120.0000
Total Charges Before GST For 84683459				\$286.6808

International Roaming
Pay Per Use
Roaming Data

	Date	Roaming Destination	Usage	Amount
Z	26/12/23	Malaysia	2146MB 548KB	\$30.0000
Z	27/12/23	Malaysia	106MB 448KB	\$30.0000
Z	28/12/23	Malaysia	488MB 227KB	\$30.0000
Z	29/12/23	Malaysia	1974MB 526KB	\$30.0000
Sub-Total For Pay Per Use			4715MB 725KB	\$120.0000

CURRENT CHARGES for bill dated 16/01/24

\$289.43

Total GST \$2.75

Amount Subject to GST @ 9% \$30.5141

Amount Subject to GST @ 8% \$0.0000

Total GST @ 9% \$2.75

Total GST @ 8% \$0.00

(Charges @ Zero Rated GST \$120.00)

(Charges not subjected to GST \$136.17)

News of the Month



Tired of international scam calls?

Enjoy peace of mind with 'Block Overseas Calls', a free service that blocks all international incoming calls. Activate via StarHub App > Safety Suite > Cyber Security for a safer experience.

NOTES:

1. For a list of bill payment options, please visit www.starhub.com/payment (Consumer) or www.starhub.com/business-payment (Business)
2. Items indicated by "G" in the bill are subjected to the prevailing GST rate. StarHub Ltd is authorised to invoice and collect payment of charges on behalf of StarHub Cable Vision Ltd, StarHub Online Pte Ltd and StarHub Mobile Pte Ltd.
3. This bill may include the charges of entities (including third party service providers) that have assigned billing and/or collection functions to StarHub, which you have consented to. You are required to pay StarHub all amounts in this bill and all charges are payable in Singapore dollars (SGD), unless otherwise stated.
4. For the applicable StarHub Terms and Conditions, including the Consumer General Terms & Conditions, Business General Terms & Conditions, or Service Specific Terms & Conditions, please visit www.starhub.com/legal-notice-and-terms
5. For assistance please contact us at

Consumer: www.starhub.com/feedback

Business: businesshelpdesk@starhub.com